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**Job Description – Beauparc**

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| **Job Title** | Solutions Analyst |
| **Reports to** | Head of Operations Technology |
| **Business/Function** | IT |
| **Primary Location** | Millenium Park, Dublin/Remote |

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| **Purpose:**  To understand business issues & needs and to identify potential solutions/improvements, working with the wider IT department to ensure potential solutions and requirements are aligned with the IT standards & governance and within the IT and wider group roadmap.  As a Solutions Analyst, a candidate should have a strong IT and/or Project Management background with relevant experience in the waste management/logistics industry. Some travel will be required as our business covers both Ireland & UK. |

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| **Key accountabilities:**  As a solutions analyst you will be responsible for the following:   * Contribute to the Operation Technology Roadmap * Contribute to Vendor Roadmaps through solutions owned by operations e.g. AMCS, Dataset, R2C, Smart Waste, E-Bikes, Route Optimisation, AI Processing * Collaborate with Business to identify new business requirements * Collaborate with Service Desk management to provide 3rd line system support for Operation Technology * Implement System Upgrades in conjunction with Service Desk & IT Project Delivery * Project manage Operation Technology solutions in conjunction with the Business * Be the SME for various Operations Technology solutions * Participate & Lead in Operation Technology integrations * Participate in non Operation Technology integrations e.g. Workday, CRM |

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| **Areas of responsibility:**   * Maintain documentation to support the Operation Technology roadmap * Document business requirements for various Operation Technology requirements and solutions * Provide 3rd line support for various Operation Technology solutions e.g. Elemos, Dataset * Work with vendors to deliver solutions based on business requirements * Engage with other IT & Business colleagues to deliver business solutions * Mentor & train other colleagues in various technology solutions |
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| **Experience and Skills:**   * 5 Years plus experience in technology roles * Educated to degree level or equivalent work experience * Experience in waste management, logistics or operation technology processes & practices * Experience in delivering technology solutions * Experience in change management practices * Strong analytical skills to understand and document requirements * Excellent communications skills * Vendor management experience |
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| **Leadership Competencies:**  *The level should be chosen around the importance of the individual competency to the role…*  *Scoring guidelines: Very important (4), important (3), desirable (2) and not required (1).*  *These are generic competencies that are required for most leadership roles, rather than being specific ones for Beauparc as a business.*  **Leading the Organisation:**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | **1** | **2** | **3** | **4** | | Solving Problems and Making Decisions |  |  |  | 4 | | Managing Politics and Influencing Others |  | 2 |  |  | | Setting Vision and Strategy |  |  | 3 |  | | Managing Change |  |  | 3 |  | | Understanding Risks and Innovating |  |  |  | 4 |   **Leading Yourself:**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | **1** | **2** | **3** | **4** | | Displays drive and purpose to succeed |  |  |  | 4 | | Effective self-awareness |  |  |  | 4 | | Leads by example |  |  |  | 4 | | Understand development needs |  |  |  | 4 | | Demonstrates ethics and integrity |  |  |  | 4 |   **Leading Others:**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | **1** | **2** | **3** | **4** | | Communicates in an engaging manner |  |  |  | 4 | | Values diversity and inclusivity |  |  |  | 4 | | Builds and maintains effective relationships |  |  |  | 4 | | Leads a team through engagement and trust |  |  | 3 |  | | Drives performance through involvement |  |  |  | 4 | |

*Beauparc aims to attract and retain a skilled and diverse workforce that best represents the talent available in the communities in which our assets are located and our employees reside.*

*(DE&I Policy Statement)*