

**Job Description – Beauparc**

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| **Job Title** | Solutions Analyst |
| **Reports to**  | Head of Operations Technology |
| **Business/Function** | IT |
| **Primary Location** | Millenium Park, Dublin/Remote |

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| **Purpose:**To understand business issues & needs and to identify potential solutions/improvements, working with the wider IT department to ensure potential solutions and requirements are aligned with the IT standards & governance and within the IT and wider group roadmap.As a Solutions Analyst, a candidate should have a strong IT and/or Project Management background with relevant experience in the waste management/logistics industry. Some travel will be required as our business covers both Ireland & UK. |

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| **Key accountabilities:**As a solutions analyst you will be responsible for the following:* Contribute to the Operation Technology Roadmap
* Contribute to Vendor Roadmaps through solutions owned by operations e.g. AMCS, Dataset, R2C, Smart Waste, E-Bikes, Route Optimisation, AI Processing
* Collaborate with Business to identify new business requirements
* Collaborate with Service Desk management to provide 3rd line system support for Operation Technology
* Implement System Upgrades in conjunction with Service Desk & IT Project Delivery
* Project manage Operation Technology solutions in conjunction with the Business
* Be the SME for various Operations Technology solutions
* Participate & Lead in Operation Technology integrations
* Participate in non Operation Technology integrations e.g. Workday, CRM
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| **Areas of responsibility:*** Maintain documentation to support the Operation Technology roadmap
* Document business requirements for various Operation Technology requirements and solutions
* Provide 3rd line support for various Operation Technology solutions e.g. Elemos, Dataset
* Work with vendors to deliver solutions based on business requirements
* Engage with other IT & Business colleagues to deliver business solutions
* Mentor & train other colleagues in various technology solutions
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| **Experience and Skills:*** 5 Years plus experience in technology roles
* Educated to degree level or equivalent work experience
* Experience in waste management, logistics or operation technology processes & practices
* Experience in delivering technology solutions
* Experience in change management practices
* Strong analytical skills to understand and document requirements
* Excellent communications skills
* Vendor management experience
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| **Leadership Competencies:***The level should be chosen around the importance of the individual competency to the role…* *Scoring guidelines: Very important (4), important (3), desirable (2) and not required (1).* *These are generic competencies that are required for most leadership roles, rather than being specific ones for Beauparc as a business.***Leading the Organisation:**

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|  | **1** | **2** | **3** | **4** |
| Solving Problems and Making Decisions |  |  |  | 4 |
| Managing Politics and Influencing Others |  | 2 |  |  |
| Setting Vision and Strategy |  |  | 3 |  |
| Managing Change |  |  | 3 |  |
| Understanding Risks and Innovating |  |  |  | 4 |

**Leading Yourself:**

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|  | **1** | **2** | **3** | **4** |
| Displays drive and purpose to succeed |  |  |  | 4 |
| Effective self-awareness |  |  |  | 4 |
| Leads by example  |  |  |  | 4 |
| Understand development needs |  |  |  | 4 |
| Demonstrates ethics and integrity |  |  |  | 4 |

**Leading Others:**

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|  | **1** | **2** | **3** | **4** |
| Communicates in an engaging manner |  |  |  | 4 |
| Values diversity and inclusivity |  |  |  | 4 |
| Builds and maintains effective relationships |  |  |  | 4 |
| Leads a team through engagement and trust |  |  | 3 |  |
| Drives performance through involvement |  |  |  | 4 |

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*Beauparc aims to attract and retain a skilled and diverse workforce that best represents the talent available in the communities in which our assets are located and our employees reside.*

*(DE&I Policy Statement)*